

ISQua Content Admissions Prerequisites

Thirty (30) hours of prescribed ISQua webinars, namely, six (6) from each of the five sections below:

Topic 1: Education and Research (8 webinars)

- [Healthcare Research for quality and safety professionals](#)
- [Qualitative healthcare research: designing, conducting and reporting a rigorous study](#)
- [Using online learning interventions in quality improvement and implementation science](#)
- [Building a Curriculum in Quality and Safety Education](#)
- [Appraising academic publications: tips for effective reading and writing for quality and safety professionals](#)
- [Application of research to quality improvement](#)
- [Visualizing Organizational Culture and Improving Quality Performance](#)
- [Teaching 'Human Factors in Healthcare'](#)

Topic 2: Governance, Leadership and Health Policy (8 webinars)

- [Finding the Right Leadership Style for your Quality Improvement Agenda.](#)
- [The Wicked Problem of Change Management](#)
- [Is your organisation effective when it comes to reviewing harm events?](#)
- [Putting evidence into practice: Strategies for implementing clinical guidelines](#)
- [The necessary components to governing quality](#)
- [High Impact Leadership for Improvement](#)
- [Introduction to understanding “lean thinking” in healthcare](#)
- [Budget impact analysis in healthcare](#)

Under the Developing Countries

- [Quality and Safety in Developing Countries](#)
- [Measuring and Improving Safety in Low-Resource Settings](#)
- [Managing Knowledge for Improvement](#)

Topic 3: Health Information Technology (8 webinars)

- [Using health information technology to improve safety.](#)
- [Making Health Information Technology SAFER.](#)
- [Technology: Tools and Techniques for Quality Improvement in Healthcare.](#)
- [Big Data – Your Best Friend to Patient Safety](#)
- [The Digital Doctor, Hope, Hype and Harm at the Dawn of Medicine’s Computer Age.](#)
- [EMR Implementation Considerations](#)

- [From Data to Information to Decisions – how can Statistical Graphics support Clinical Quality Evaluation in Hospitals](#)
- [Using Big Data to Improve Patient Care](#)

Topic 4: Patient Centered Care (8 webinars)

- [Patient Reported Outcomes: From a Research Tool to Quality Improvement.](#)
- [Are patient-reported outcome measures useful tools to measure and improve the quality of healthcare?](#)
- [Patient experience is not patient satisfaction-understanding the fundamental differences.](#)
- [Consumer Engagement in Safety & Quality.](#)
- [Whole-Patient Measures: Making the Patient the Fundamental Unit of Analysis](#)
- [How to engage the civic society in creating a person-centred health care system: The use of methods from social movements](#)
- [The Building Blocks of Integrated Care: Understanding Integrated Care](#)
- [Health Care Costs, Futile Treatment and Patient's Rights](#)

Topic 5: Patient Safety (8 webinars)

- [Changing the paradigm of patient safety: resilient health care.](#)
- [Building High-reliability Patient Care Teams: A Way of Transforming the Performance of Healthcare Systems?](#)
- [The Case for Candor: Communication and Optimal Resolution following unexpected patient harm events](#)
- [Human Factors: Designing Safety into Healthcare Systems](#)
- [What's so tough about patient safety?](#)
- [Reducing Error using Information Systems](#)
- [Ambulatory Quality Measurement in the USA post health reform](#)
- [Reporting to the Community on Safety & Quality Performance](#)