COVID-19 Testing and Contact Tracing Pathway

Symptoms develop and these are then checked against HSE advice.

Remote GP consultation takes place.

Sample taken at your scheduled appointment.

Sample tested for COVID-19 in the laboratory.

Result of test communicated and close contacts of positive results are traced and informed.

- c.220,000 is the average daily HSE COVID-19 webpage visits.
- c.2,500 is the average daily interactions with HSE COVID-19 bot 1.
- c.3,500 is the average daily calls to HSE Live helpline.
- c.680,000 is the average daily social media hits.

- c.280,000 is the total COVID-19 related calls from patients to GPs (c.220,000 unique).
- c.150,000* is the total referrals made for testing to date including c.10,000 healthcare workers (c.590,000 removed with case criteria change).
- c.35,000 was the peak number of calls GPs took on the busiest day.
- Last week on average c.1,200 GP referrals were made for testing per day.

- c.5,500 is the total NAS and Community swabs taken to date (hospitals excluded).
- c.1,300 is the daily average swabs taken at present (both NAS and Community Testing Centres).
- c.350 is the total community referrals waiting for an appointment (11/04), a further c.500 have appointments scheduled.

- Overall the total tests completed including hospital tests is c.72,000 (11/04).
- c.2,800 is the average daily laboratory tests completed since the beginning.
- c.8,000 is the maximum amount of laboratory testing completed in one day (11/04).
- c.11,000 is the number of swabs that are pending testing (12/04).

Clinicians are making calls to patients with positive results - on average c.500 calls per day (last week).
- c.500 is the average daily follow-up calls to identify close contacts (last week).
- 3 is the average contacts per patient (last week).
- c.800 is the average daily calls to inform close contacts (last week).