



Linking you with the world of quality and safety in health care

ISQua's 5th International Summit on Indicators Using performance measurement to improve the quality and safety of health care

Monday 4 and Tuesday 5 November 2002 at the Conference Centre,
UNESCO via 125 Avenue de Suffren

Program in detail:

Day 1: Monday, 4 November 2002

0900: Welcome and ISQua's Indicators Agenda

Dr John Helfrick, Joint Commission International Accreditation USA and leader of Indicators Portfolio, ISQua Executive Board, and Dr Jan Mainz, National indicator Project, Denmark, Chair of Summit

Welcome to France: Dr Loic Geoffroy, Assistant Director for Quality, French National Hospital System

0920: History and current issues in measuring health care quality

Dr Jerod Loeb, Joint Commission on Accreditation of Healthcare Organizations, USA

0940: Scientific basis for clinical indicators: concepts, terminology, public accountability

Jan Mainz, Denmark

1000: Delegate contributions and discussion, Q&A

1030: BREAK

1100: Using Indicators

Chair: Dr Jan Mainz

Using indicators: Can performance measurement be effectively used to rank healthcare provider performance?

Professor Robert Gibberd, Health Services Research Group, University of Newcastle, Australia

1120: Merging performance measurement and healthcare quality

Dr Ales Bourek, Centre for Health Care Quality, National Institute for Public Health, Czech Republic

1140: What may be gained from public release of performance data?

Professor Martin Marshall, University of Birmingham, UK

1200: Delegate contributions and discussion, Q&A

1230: LUNCH

1330: Posters – selected presentations

Experiences in using indicators

Chair: A/Professor Haya Rubin, Johns Hopkins University, USA

1400: Oral papers – selected presentations

Experiences in using indicators

Chair: Dr David Ballard, Baylor Health Care Systems, USA, ISQua President

1530: BREAK

1600: Indicators in European Union health endeavours

Chair: Dr Strasic, CBO: Dutch Institute for Healthcare Improvement, Netherlands

Who is who? A survey of indicator action in Europe by ESQH

Ms Siobhan McCarthy, Irish Clearing House on Health Outcomes, Ireland

ESQH Europe Indicator Project

Dr Jan Mainz, Denmark, Vahe Kazandjian, USA

1655: Summary of day and close:

Dr Jan Mainz, Denmark

Program ISQua's 5th INDICATORS SUMMIT, Continued

Day 2: Tuesday, 5 November

0900: Welcome to Day 2:

Dr Jan Mainz, Denmark

0905: Comparing indicators activity in the international arena

Chair: Professor Heather Palmer, Harvard School of Public Health, Editor INTJQHC

OECD developments:

Dr Jeremy Hurst, OECD Secretariat, France

WHO initiatives:

Dr Chris Murray, Switzerland

Commonwealth Fund programs:

Dr Robin Osborne, USA

0945: Commentary:

Dr Lisa Simpson, Agency for Healthcare Research and Quality, USA

1010 Delegate contributions + Q&A

1030: BREAK

1100: Indicators and Safety ISQua's 5th International Summit on Indicators

Using performance measurement to improve the quality and safety of health care

Chair: Dr Jan Mainz

AHRQ indicator framework and processes related to patient safety

Dr Lisa Simpson

1125: Performance indicators in French healthcare organizations and ANAES initiatives

Dr Jean Petit, ANAES: French National Agency of Accreditation and Evaluation in Health

1150 Indicators and Safety

Dr Vahe Kazandjian, Maryland Indicators Project, USA

1210: Delegate contributions and discussion, Q&A

1230: LUNCH

1330: Posters – selected presentations

National indicator systems

Chair: A/Professor Haya Rubin

1400: Oral papers – selected presentations:

National indicator systems

Chair: Dr Strasimir Cucic

1530: BREAK

1600: New directions

Chair: Dr David Ballard

Targeting performance data management with easy concepts and generic software tools

Mr Jan Van de Steen, Cap Gemini – Ernst & Young, Belgium

1625: Working together on Indicators – Next directions

Moderator: Dr John Helfrick

Panel: Dr David Ballard, Dr. Jan Mainz, Dr Haya Rubin, Dr Strasimir Cucic

Delegate contributions and discussion, Q&A

1650: Summary: Dr Jan Mainz

1700: Farewells and close

The Summit will be followed at 1900 hrs by a Welcome Reception and the Official Opening of ISQua's 19th International Conference for Quality in Health Care. Entry will be by ticket only and is included in the full delegate registration for the Conference which will finish on Friday 8 November. Check ISQua's website for details: www.isqua.org

ISQua welcomes the financial assistance from the US Agency for Healthcare Research and Quality towards this program and also assistance from the European Society for Quality in Health Care in its development.