

**Indicators and Performance Measurement
ISQua's 6th International Summit**

Development and application of healthcare performance indicators

**Wyndham Anatole Hotel, Dallas Texas
Saturday 1 & Sunday 2 November 2003**

Saturday 1 November

0900: **Welcome and ISQua's Indicators Agenda**
David Ballard, ISQua President & John Helfrick, ISQua Indicators Portfolio

0915: **Plenary Session**
Chair: John Helfrick

The world of performance measurement: national and international experience with indicators

V. Kazandjian (USA) followed by Q + A

0950: **Performance indicators in the healthcare ecosystem**
H.Palmer (USA) followed by Q + A

1030: *BREAK*

1100: **Introducing the Dallas Indicator Summit Program**
Chair: Heather Palmer

Workshop 1 Introduction

Data for quality versus data quality: Achieving balance

J Loeb (USA)

1120: Workshop 2 Introduction
Development of clinical indicators
J Mainz (DK)

1140: Workshop 3 Introduction
Government use of performance measurement data
Irma Arispe (USA)

1230: *LUNCH*

1330: **Poster networking session – selected poster presentations**
Chair: Haya Rubin

Adherence to guidelines as a performance measure: it's an indicator Jim, but not as we know it.

Thornton Jones H

Health maintenance of 12 month old patients

Hermosa Villacorta B

Predictors of quality of cancer care: development of process indicators in the region of the Comprehensive Cancer Centre, Northern Netherlands

Gort M

A quality indicator initiative in Argentina. Helping hospitals to achieve management information goals

Marracino C

Unanticipated hospital admission after Ambulatory surgery

Dohlman L

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1400: **Workshops 1, 2 and 3**

1530: *BREAK*

1600: **Plenary Session**

Chair: David Ballard

Issues in implementing indicators

Brent James (USA) Reactor: to be advised, Q&A

1655: **Summation**

1700: **Close**

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Sunday 2 November

0900: **Welcome: John Helfrick**

0910: **Plenary Session**
Chair: Jan Mainz

Implications and challenges in publishing performance data

Russell Mannion, (UK) followed by Q + A

0945: *BREAK*

1030: **Oral Presentations: 3 Parallel Sessions**

Session 1

Assessing the reliability of standardized health care quality indicators implemented across the United States

Williams S

Measuring performance: An examination of composite performance indicators

Jacobs R

Introducing, applying, and evaluating hospital performance measures in Asia and Europe

Matthes N

Session 2

Selecting primary care performance indicators: data quality and performance measurement

Barnsley J

Inter-rater reliability in indicator monitoring

Krog B.R

Analyzing differences in clinical outcomes between hospitals.

Gibberd R

Session 3

Physicians' perceptions on quality indicators of cesarean section rates - the case of Taiwan

Hsueh YS

Identifying potential quality of care indicators for end-of-life cancer care from administrative data

Earle CC

The reliability of quality indicators derived from information in patient records: sample size considerations

Reeves DJ

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- 1130: **Plenary Session**
Chair: David Ballard
- OECD, Commonwealth Fund and CIHI indicator developments**
John Millar, (Can) followed by Q + A
- 1230: *LUNCH*
- 1330: **Poster networking session – selected poster presentations**
Chair: Haya Rubin
- Pharmaceutical indicators from a patient perspective in primary care services
Huttin C
- Quality indicators for the disease management of effectiveness
Martini M
- Using performance measures through geographic information systems to recruit Physicians to a practice-based intervention
Strasser S.M
- Quality, Satisfaction, Performance (QSP) and rewards
Rahmqvist M
- The policy dynamics of developing a national performance indicator framework
ten Asbroek AHA
- 1400: **Plenary Session**
Chair: Jan Mainz
- How healthy are our indicators and is it safe to use them? Critical reflections on the offspring of epidemiological and management sciences**
Niek Klazinga (NLD) followed by Q + A
- 1445: **The US National Healthcare Quality & National Healthcare Disparities Reports**
Dan Stryer (USA) followed by Q + A
- 1530: *BREAK*
- 1600: **Transparency and performance measurement – Debating the issues**
Arnold Epstein (USA) and Wim Schellekens (NLD)
Chair: John Helfrick
- 1645: **Conclusions from the Summit**
David Ballard and John Helfrick
- 1700: **Planning for 2004**
Niek Klazinga

FAREWELLS