

## **C6 National initiatives in Quality Improvement in 3 sectors of the US health system**

**Leaders:** Golden, W.E., Bratzler D, Kmetik K, Fitzgerald M

**Objective and Rationale:** Participants will understand current activities in the United States and barriers and opportunities in different segments of the health care system. Emphasis will be focus on the collaborative nature of developing performance measures and their subsequent dissemination. Discussion will also focus on the similarities and differences in working in the different sectors of the health care system.

**Outline of Content:** Systematic application of performance measurement and quality improvement on a national basis requires multiorganizational collaboration and careful attention to reducing barriers to local adoption and incorporation of core concepts. This workshop will focus on established national quality improvement activities in 3 different spheres of patient care in the United States: inpatient services, nursing home care, and outpatient clinics.

A national leader in a Medicare sponsored project to reduce surgical wound infections will discuss evolution of the performance measures and ongoing implementation of strategies to disseminate the project to community hospitals throughout the country. A staff leader at the American Medical Association will discuss the Consortium of Physician Performance Measurement that focuses on clinical quality improvement in the outpatient sector by developing measures and tools for performance assessment through a consortium of national specialty organizations. Finally, a national coordinator of a Medicare sponsored initiative to improve care in nursing homes will discuss experience to date in public reporting of clinical performance and systematic quality improvement in long term care.

### **Leadership:**

William E. Golden, M.D. is Professor of Medicine and Public Health at the University of Arkansas for Medical Sciences. He is the Vice President for Clinical Quality Improvement of the Arkansas Foundation for Medical Care for which he has designed over 60 statewide quality improvement projects for Medicare and Medicaid over the last 10 years. Dr. Golden organized the Arkansas Patient Safety Initiative that consists of the major health care associations, licensing boards, and public insurers in Arkansas as well as the state health department. Dr. Golden is a member of the Board of Directors of the National Quality Forum and a member of the Board of Regents of the American College of Physicians – American Society of Internal Medicine.

Dale Bratzler, DO, MPH is a national leader in the QIO program in the United States. The clinical coordinator of the Oklahoma Foundation for Medical Care, he serves as the chief medical officer for the national surgical infection prevention project of the Medicare program

Karen Kmetik, PhD, is Program Director of Clinical Performance Evaluation of the American Medical Association. She has actively developed the Consortium for Physician Performance Measurement over the last 5 years with the association.

Matthew Fitzgerald, PhD works for the Delmarva Foundation for Medical Care and has been a principle for the national QIO program support in performance measurement and improvement activities in long term care and home health for the Medicare program.