

ISQua's 6th International Summit on Indicators Development and application of healthcare performance indicators

Saturday 1 and Sunday 2 November, 2003, at the Wyndham Anatole Hotel, Dallas, Texas, USA

Program in detail

- Day 1: Saturday 1st November 2003**
- 0900: Welcome and ISQua's Indicators Agenda
David Ballard, ISQua President & John Helfrick,
ISQua Indicators Portfolio
- 0915: Plenary Session
Chair: John Helfrick
The world of performance measurement: national and international experience with indicators
V. Kazandjian (USA) followed by Q + A
- 0950: Performance indicators in the healthcare ecosystem
H. Palmer (USA) followed by Q + A
- 1030: BREAK
- 1100: Introducing the Dallas Indicator Summit Program
Chair: Heather Palmer
Workshop 1 Introduction
Data for quality versus data quality: Achieving balance
J Loeb (USA)
- 1120: **Workshop 2 Introduction**
Development of clinical indicators
J Mainz (DK)
- 1140: **Workshop 3 Introduction**
Government use of performance measurement data
Irma Arispe (USA)
- 1230: LUNCH
- 1330: Poster networking session – selected poster presentations
Chair: Haya Rubin
Adherence to guidelines as a performance measure: "It's an indicator Jim, but not as we know it."
Thornton Jones H
Health maintenance of 12 month old patients
Hermosa Villacorta B
Predictors of quality of cancer care: development of process indicators in the region of the Comprehensive Cancer Centre, Northern Netherlands
Gort M
A quality indicator initiative in Argentina. Helping hospitals to achieve management information goals
Marracino C
Unanticipated hospital admission after Ambulatory surgery
Dohlman L
- 1400: Workshops 1, 2 and 3
- 1530: BREAK
- 1600: Plenary Session
Chair: David Ballard
Issues in implementing indicators
Brent James (USA) Reactor: to be advised, Q&A
- 1655: Summation
- 1700: Close

- Day 2: Sunday 2nd November 2003**
- 0900: Welcome: John Helfrick
- 0910: Plenary Session
Chair: Jan Mainz
Implications and challenges in publishing performance data
Russell Mannion, (UK) followed by Q + A
- 0945: BREAK
- 1030: **Oral Presentations: 3 Parallel Sessions**
Session 1
Assessing the reliability of standardized health care quality indicators implemented across the United States
Williams S
Measuring performance: An examination of composite performance indicators
Jacobs R
Introducing, applying, and evaluating hospital performance measures in Asia and Europe
Matthes N
Session 2
Selecting primary care performance indicators: data quality and performance measurement
Barnsley J
Inter-rater reliability in indicator monitoring
Krog B.R
Analyzing differences in clinical outcomes between hospitals.
Gibberd R
Session 3
Physicians' perceptions on quality indicators of cesarean section rates - the case of Taiwan
Hsueh YS
Identifying potential quality of care indicators for end-of-life cancer care from administrative data
Earle CC
The reliability of quality indicators derived from information in patient records: sample size considerations
Reeves DJ
- 1130: Plenary Session
Chair: David Ballard
OECD, Commonwealth Fund and CIHI indicator developments
John Millar, (Can) followed by Q + A
- 1230: LUNCH
- 1330: Poster networking session – selected poster presentations
Chair: Haya Rubin
Pharmaceutical indicators from a patient perspective in primary care services
Huttin C
Quality indicators for the disease management of effectiveness
Martini M
Using performance measures through geographic information systems to recruit Physicians to a practice-based intervention
Strasser S.M
Quality, Satisfaction, Performance (QSP) and rewards
Rahmqvist M
The policy dynamics of developing a national performance indicator framework
ten Asbroek AHA
- 1400: Plenary Session
Chair: Jan Mainz
How healthy are our indicators and is it safe to use them? Critical reflections on the offspring of epidemiological and management sciences
Niek Klazinga (NLD) followed by Q + A
- 1445: The US National Healthcare Quality & National Healthcare Disparities Reports
Dan Stryer (USA) followed by Q + A
- 1530: BREAK

- 1600: Transparency and performance measurement – Debating the issues
Arnold Epstein (USA) and Wim Schellekens (NLD)
Chair: John Helfrick
- 1645: Conclusions from the Summit
David Ballard and John Helfrick
- 1700: Planning for 2004
Niek Klazinga

FAREWELLS

The Summit will be followed at 1900 hrs by a Welcome Reception and the Official Opening of ISQua's 20th International Conference for Quality in Health Care. Entry will be by ticket only and is included in the full delegate registration for the Conference which will finish on Wednesday 5 November. Check ISQua's website for details: www.isqua.org

ISQua welcomes the financial assistance from the US Agency for Healthcare Research and Quality towards this program and also assistance from the Baylor Healthcare System, Dallas, Texas, USA.



Welcome

ISQua's 6th International Summit on Indicators has been designed to be a multinational 'think tank' on emerging issues in clinical indicators for national health policy leaders, senior service providers, clinicians, researchers, and funding organizations.

We particularly thank our key presenters and selected authors for their contributions to the program.

ISQua Summit Committee

Dr John Helfrick, USA, ISQua Executive Board: Indicators Portfolio

Dr David Ballard, USA, ISQua President

Dr Jan Mainz, Denmark, Summit Chair

Dr Strasimir Cucic, The Netherlands

Dr Haya Rubin, USA

Professor Niek Klazinga, The Netherlands.

Mrs Lee Tregloan, CEO, ISQua

Special Adviser :

Professor R. Heather Palmer, USA