

ISQua's International Accreditation Program

Updated Information Effective 1 July, 2007

ISQua's Accreditation Program has been updated to better meet the needs of clients by increasing the support available to organizations as they prepare for ISQua Accreditation.

The fees have also been reviewed to more realistically reflect the workload associated with each service.

The following key changes have been introduced:

1. A once only access fee to ISQua's Accreditation Program, and
2. When an organization has made the decision to apply for an ISQua Accreditation service, the organization will be required to become a member of the Accreditation Program and enter into a 4-year agreement with ISQua.

These changes to the structure of the Program came into effect 1 July 2007.

For each service, the components of the Accreditation Program are:

Standards Assessment

Part 1 – Information Package

Provided on payment of the access fee and includes:

- International Principles for Healthcare Standards - for evaluating standards
- Guidelines for Organizations
- Self-assessment Tool – registered to the organization
- Sample of a completed standards Self-assessment Tool
- Standards Assessment evidence checklist
- Glossary of Terms
- Application Form, including an Organization Profile form

Part 2 – The Process

Step 1: Preview of the standards by the Accreditation Manager, to identify any gaps and provide advice and support to the organization.

Step 2: Submission of the completed self-assessment tool, and supporting evidence, to the Accreditation Manager for preview.

Step 3: The completed self-assessment tool, and supporting evidence, formally submitted by the organization to ISQua for assessment for accreditation by an international team.

Step 4: Accreditation decision. Recommendation on accreditation status is endorsed by the Executive Board of ISQua.

Step 5: A Report with recommendations is provided.

Assessor/Surveyor Training Program Assessment

Part 1 – Information Package

Includes:

- Surveyor / Assessor Training Program Standards
- Guidelines for Organizations
- Self-assessment Tool registered to the organization
- Glossary of Terms
- Application Form, including an Organization Profile form

Part 2 – The Process

Step 1: Submission of the completed self-assessment tool, and supporting evidence, to the Accreditation Manager for preview.

Step 2: The completed self-assessment tool, and supporting evidence, formally submitted by the organization to ISQua for assessment for accreditation by an international team.

Step 3: Accreditation decision. Recommendation on accreditation status is endorsed by the Executive Board of ISQua.

Step 4: A Report with recommendations is provided.

Organization Survey

Part 1 - Information Package

Includes:

- International Accreditation Standards
- Self-assessment Tool– registered to the organization
- Organization Handbook
- Glossary of Terms
- Application Form for membership, including an Organization Profile form

Part 2 - The Process

Step 1: Submission of the completed self-assessment tool, and supporting evidence, to the Accreditation Manager for preview.

Step 2: The completed self-assessment tool, and supporting evidence, formally submitted by the organization to ISQua prior to the organization survey by an international team of surveyors.

Step 3: Accreditation decision. Recommendation on accreditation status is endorsed by the Executive Board of ISQua.

Step 4: A Report with recommendations is provided.

Certificates of Accreditation are provided after accreditation is granted, along with appropriate ISQua seals of accreditation licensed for the organization's use.