



26th International Conference
International Society for Quality in Health Care
The Burlington Hotel, Dublin
13th - 16th October 2009



What Time is it? Time Out Time


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See you in Dublin

Objective


- JCI new (2008) accreditation manual for hospital addresses, among other standards, six international patient safety goals (IPSG) to promote specific improvements in patient safety
- IPSG 4 addresses specifically the safety of surgical procedures
- This paper describes the effort to improve the safety of surgical procedures achieving compliance to IPSG 4



Corrective Actions

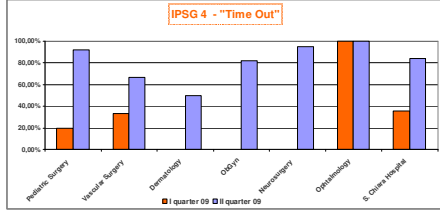
(October 2008 – May 2009)

- Meetings with staff (30 Units & 230 people)
- Focused field visits to discuss findings (30 Units & 90 people)
- Policies & Procedures review
- Monitoring of patient records (145 open & 315 closed records)
- Feed-back to units with reports and audits (30 Units & 90 people)



Monitoring the Improvement

- Evaluation of improvement actions by analysis of data collected (patient records, field visits to units, audits ...)



IPSG 4 - "Time Out"

Unit	Quarter 09 (%)	II quarter 09 (%)
Relative Surgery	~20	~85
Vascular Surgery	~30	~65
Dermatology	~50	~50
ED/PA	~75	~75
Neurology	~90	~90
Oncology	~95	~95
S. Clara Hospital	~35	~80

