


QIP/AGPAL

The Change Management Journey – from medical accreditation to quality improvement for health services

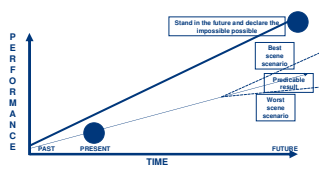
AGPAL	QIP
General Practice	Primary Care Specialist Extended Markets
Not for profit	For profit
Organisational members	Subsidiary
Director - Nominee - Independent	Director - Independent - AGPAL

RECOGNISING & REWARDING
• QUALITY IN PRACTICE •



Scenario Planning

Declaring, Designing and Delivering the Impossible!



- Scenario
 - Strategic Planning
 - Business Plan
 - KPIs
 - Corporate
 - Management
 - Staff

RECOGNISING & REWARDING
• QUALITY IN PRACTICE •



Preferred Scenario

- Single parent with multiple brands
- Not for profit
- For profit international focus
- Organisational members
- Independent board
- Professional advisory group
- Technical reference group
 - Multi disciplinary
 - Collaborative
- High level of staff engagement
- Communication and feedback loop

RECOGNISING & REWARDING
• QUALITY IN PRACTICE •