


A Survey of UK Standards-based External Assessment Schemes

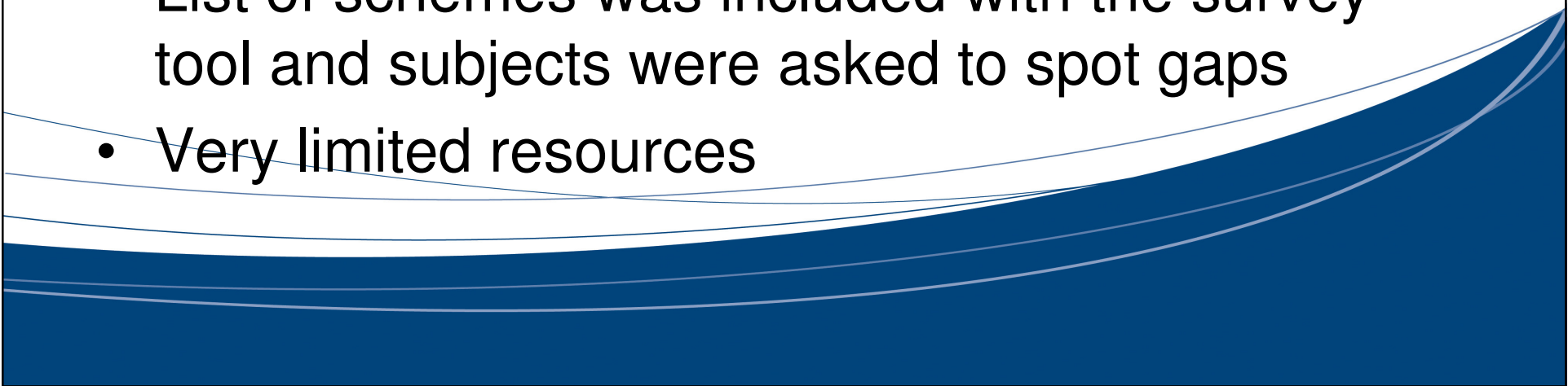
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UK Accreditation Forum

Introduction

- UK accreditation in healthcare started 1990
 - Health Quality Service & Hospital Accreditation Programme
 - 1998: United Kingdom Accreditation Forum (UKAF)
 - 2000 Survey found 43 schemes (Shaw)
 - Healthcare Commission identified ‘gaps’ in which patients or services were covered (Waite et al, 2004).
 - Need for regular surveys and to learn from success and failure
 - Not easy...
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Method

- Dec 2008/Jan 2009 surveyed schemes which used standards and external peer reviewers
 - Surveyed schemes known to UKAF
 - Those identified by: UKAF members; previous surveys; literature search; schemes during pre-survey contact
 - List of schemes was included with the survey tool and subjects were asked to spot gaps
 - Very limited resources
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Results

- 39 identified; data on 37
- 21 offer accreditation
- Versus 43 schemes in 2000
 - About half are still running or have merged
 - About half have ended
- Of those that have ended (17)
 - Some were not set up to be ongoing and had simply done their job, e.g. Data management systems
 - Some were regional schemes that were overtaken by national schemes
 - Some had been overtaken by new policy or guidelines
 - Some had withered (5)

The Schemes

Scheme	Potential	Recruited	%
Autism Accreditation	360	360	100
Clinical Standards Peer Review (NHS QIS)	14	14	100
NSF for QI of NHS Library Services	267	267	100
Trent Accreditation Scheme (Hospitals & day serv)	High	45	?
West Midlands Rheumatology peer review	14	14	100
RCPsych Quality Network for Inpatient Child and Adolescent MHS	100	94	94
Clinical Pathology Accreditation (UK)	1523	1409	93

The Schemes

Scheme	Potential	Recruited	%
RCPsych Quality Network for Perinatal MH	20	13	65
RCPsych ECT Accreditation Service	180	100	56
RCPsych Quality Network for Forensic MH	70	23	33
RCPsych Accreditation for Acute Inpatient MH	550	140	25
RCPsych Memory Services National Accreditation Programme	130	33	25
RCPsych Child and adolescent learning disability services network	55	13	24
RCPsych Accreditation for Acute Inpatient MH - Older People	200	45	23
CHKS Patient Records and Information Management Accreditation Programme	170	35	21

The Schemes

Scheme	Potential	Recruited	%
Association of Paediatric Anaesthetists peer review	160	30	19
RCPsych Quality Network for community based child and adolescent MHS	350	64	18
RCPsych Community of Communities - Children and Young People's Network	100	18	18
CHKS Accreditation for Independent Sector Healthcare Providers	500	79	16
CHKS Accreditation Programme Trusts	176	23	13
CHKS Accreditation Programme for Short Stay Surgery Services	250	25	10
RCPsych Adult Inpatient Learning Disabilities Accreditation	600	47	8

The Schemes

Scheme	Potential	Recruited	%
MS Society 'Measuring Success' Programme	322	20	6
CHKS Accreditation Programme for Hospice Services	300	18	6
Royal College of Psychiatrists Community of Communities - Learning Disability Network	100	6	6
CHKS Accreditation Standards for Cruise Liners On-Board Medical Centres	35	1	3
BASP/RCP/Stroke Association Stroke Peer review Scheme	?	6	?
BNMS Organisational audit	216	?	?
British Cardiovascular Society	?	?	?

The Schemes

Scheme	Potential	Recruited	%
CHKS Accreditation Programme for Care Homes (inc MH)	?	40	?
CHKS International Hospitals accreditation programme	?	74	
RCGP Primary Medical Care Provider Accreditation (PMCPA) (pilot)	?	37	?
RDB Star Rating (Residential & Domiciliary Care Benchmarking)	?	190	?
RCSurgeons Invited Review Mechanism (service reviews and individual reviews)	?	Low	?
RCOG Review of Service: Obstetrics and/or Gynaecology	?	Low	?
Other Colleges?			

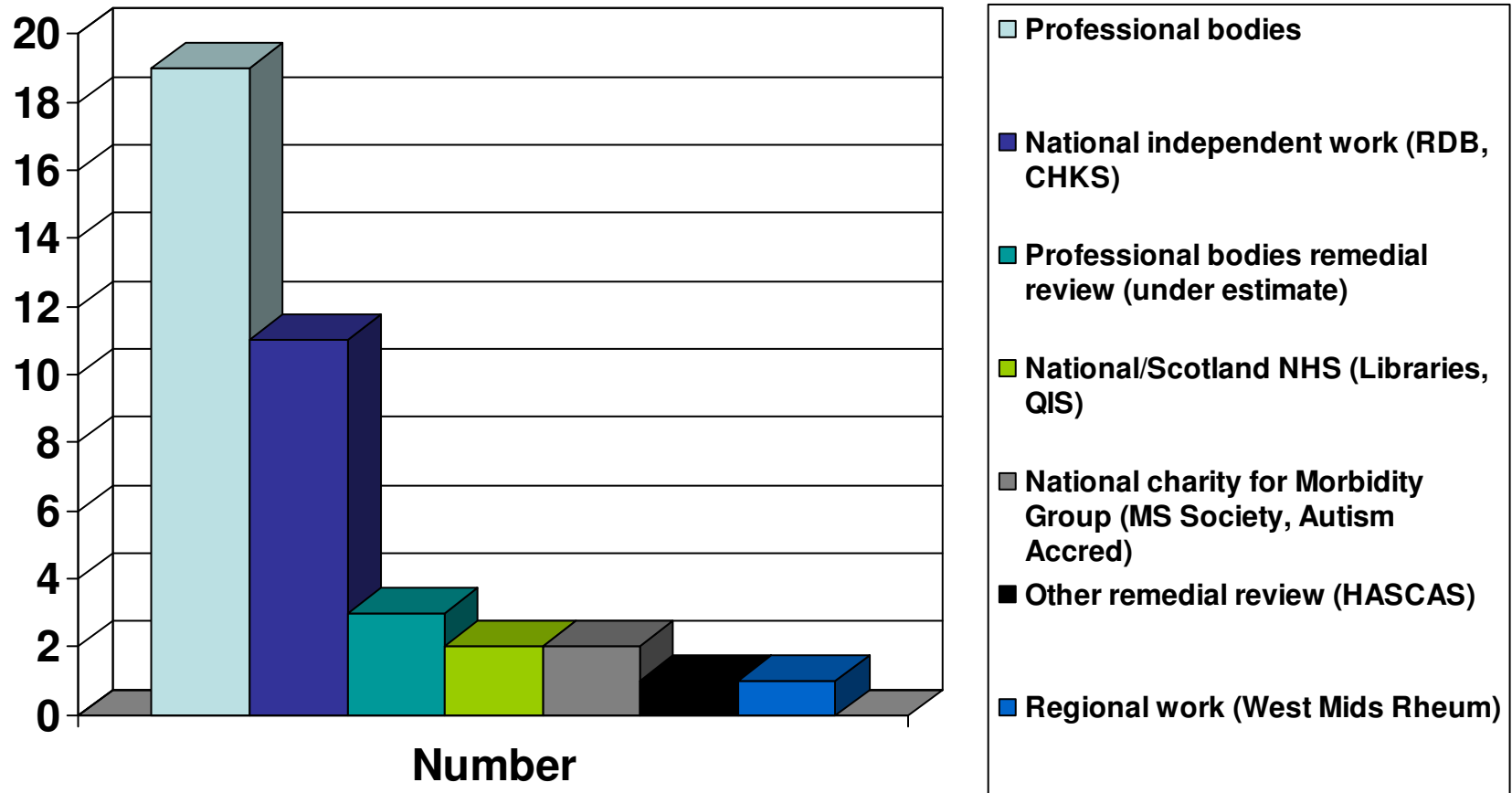
The Schemes

Scheme	Potential	Recruited	%
RC Psych Adult Democratic Therapeutic Communities (Prisons, H/SC)	70	52	
RCPsych Addiction Therapeutic Communities	12	7	
Denplan Excel Accreditation?	?	?	
Health and Social Care Advisory Service	High	Low	

Newer Schemes

Scheme	Potential	Recruited	%
RCPsych Eating disorders			
Diagnostic Imaging Accreditation Society and College of Radiographers, (ScoR), Royal College of Radiologists (RCR),			
RCPsych Psychiatric Intensive Care Units			
RCPsych Enabling Environments Plus?			


Type of Scheme



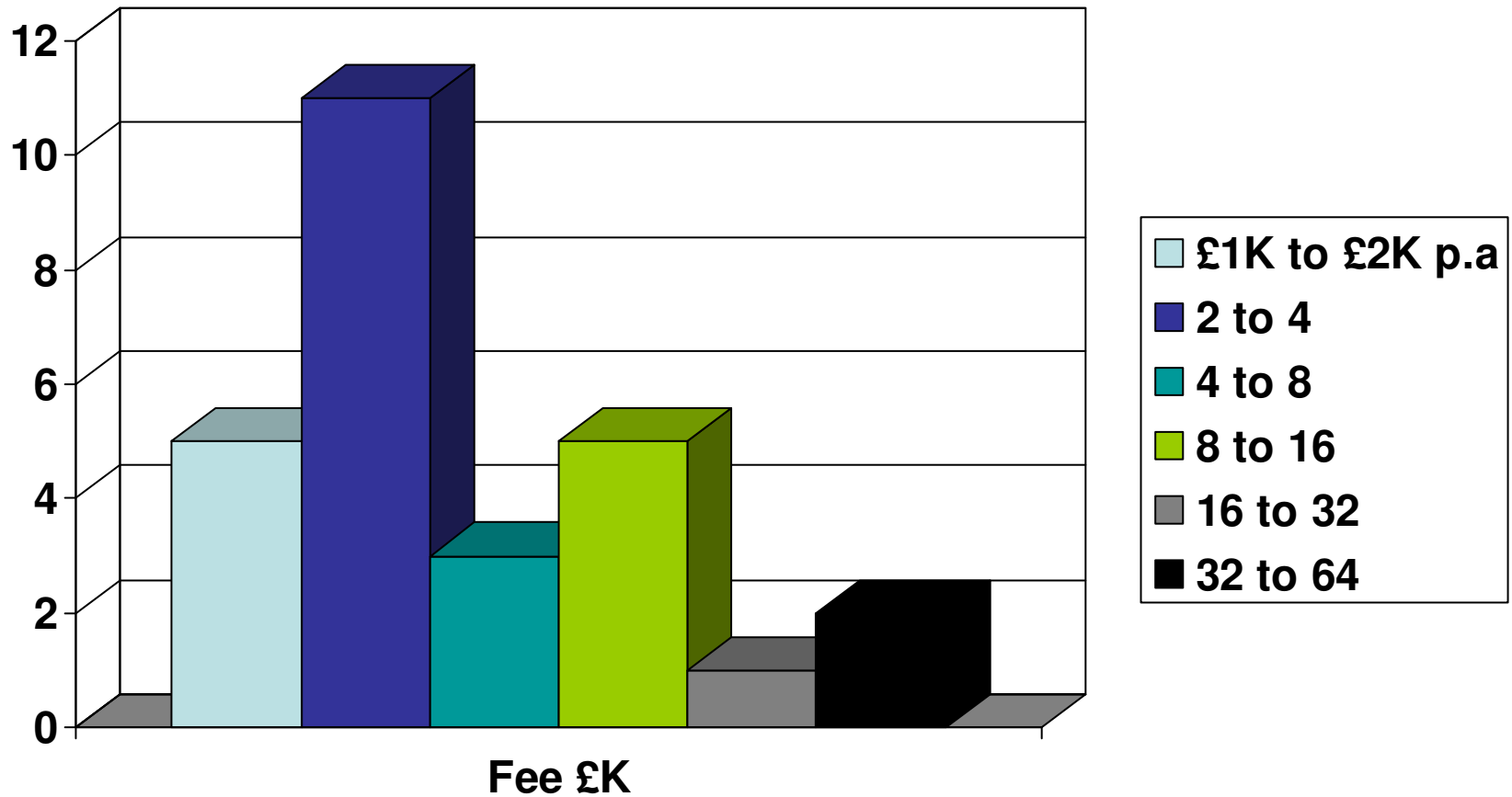
Type of Scheme

Professional bodies	19
National independent work (RDB, CHKS)	11
Professional bodies remedial review (under estimate)	3
National/Scotland NHS (Libraries, QIS)	2
National charity for Morbidity Group (MS Society, Autism Accred)	2
Other remedial review (HASCAS)	1
Regional work (West Mids Rheum)	1

Schemes

- Average market is 200 (excl. markets of 2 20,000 residential care homes and 2,500 homes for elderly)
 - 1/3 have been recruited
 - 5 instances all of them have been recruited
 - Conducted 38 external assessment visits on average in 2008, ranging from 7 to 400 visits (CPA)
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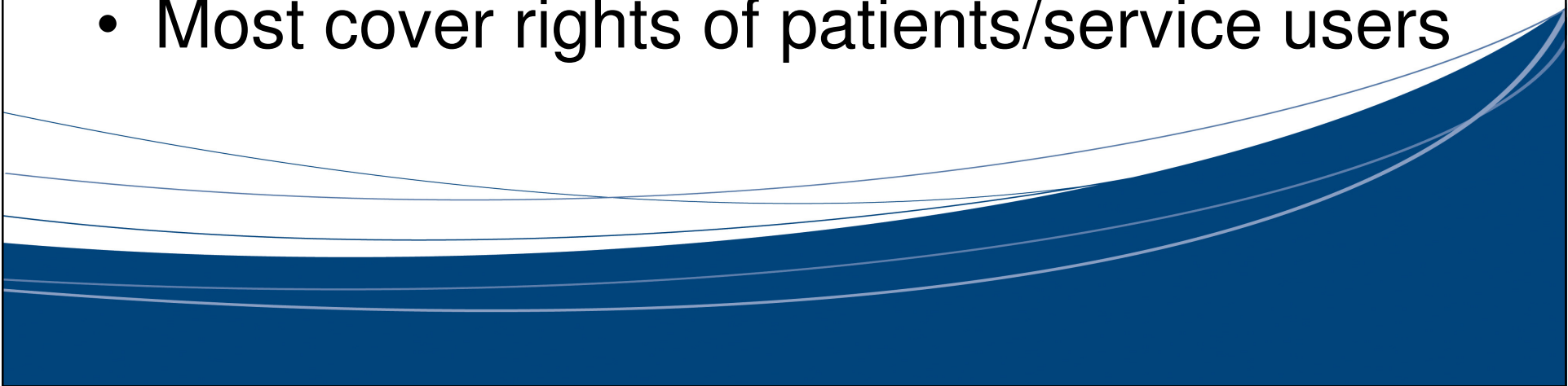
Annual Fee



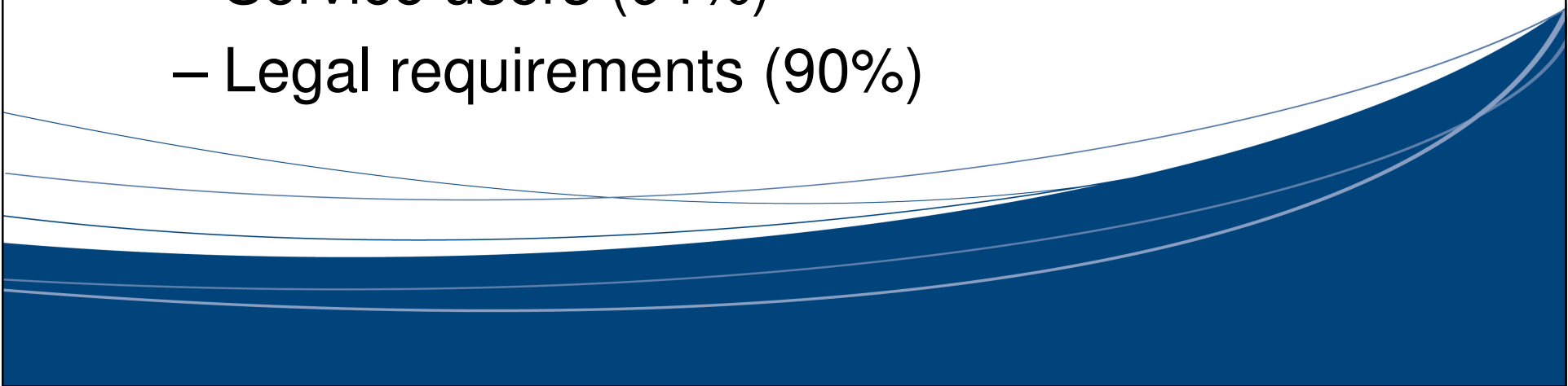
Fees

£K per annum	Number
1 to 2	5
2 to 4	11
4 to 8	3
8 to 16	5
16 to 32	1
32 to 64	2

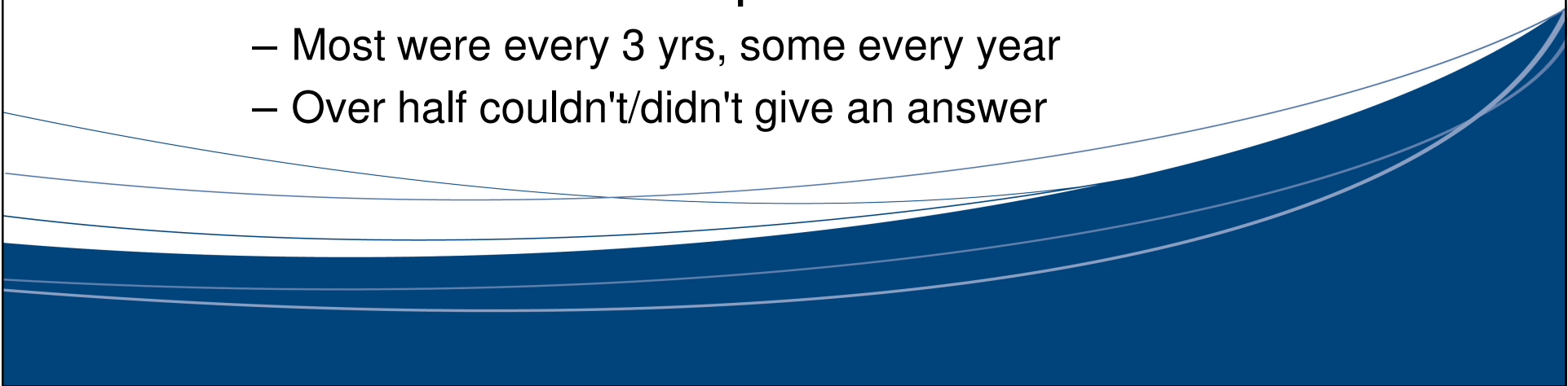
Standards

- Standards provided in advance of the visit
 - Publicly available in 68% of cases
 - Free of charge in 60% of cases
 - Include responsibilities for organisational management
 - Most cover rights of patients/service users
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Standards

- Interests contributing to the standards
 - Government (50%)
 - Professional interests (100%)
 - Providers (84%)
 - Purchasers (60%)
 - Service users (94%)
 - Legal requirements (90%)
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Reviewers

- About half use lay people & service users
 - Over half provide training for all reviewers
 - None were trained in 4
 - Some trained only lead reviewers
 - Pool of reviewers is 84 per scheme
 - Not clear how freq visits conducted
 - Most were every 3 yrs, some every year
 - Over half couldn't/didn't give an answer
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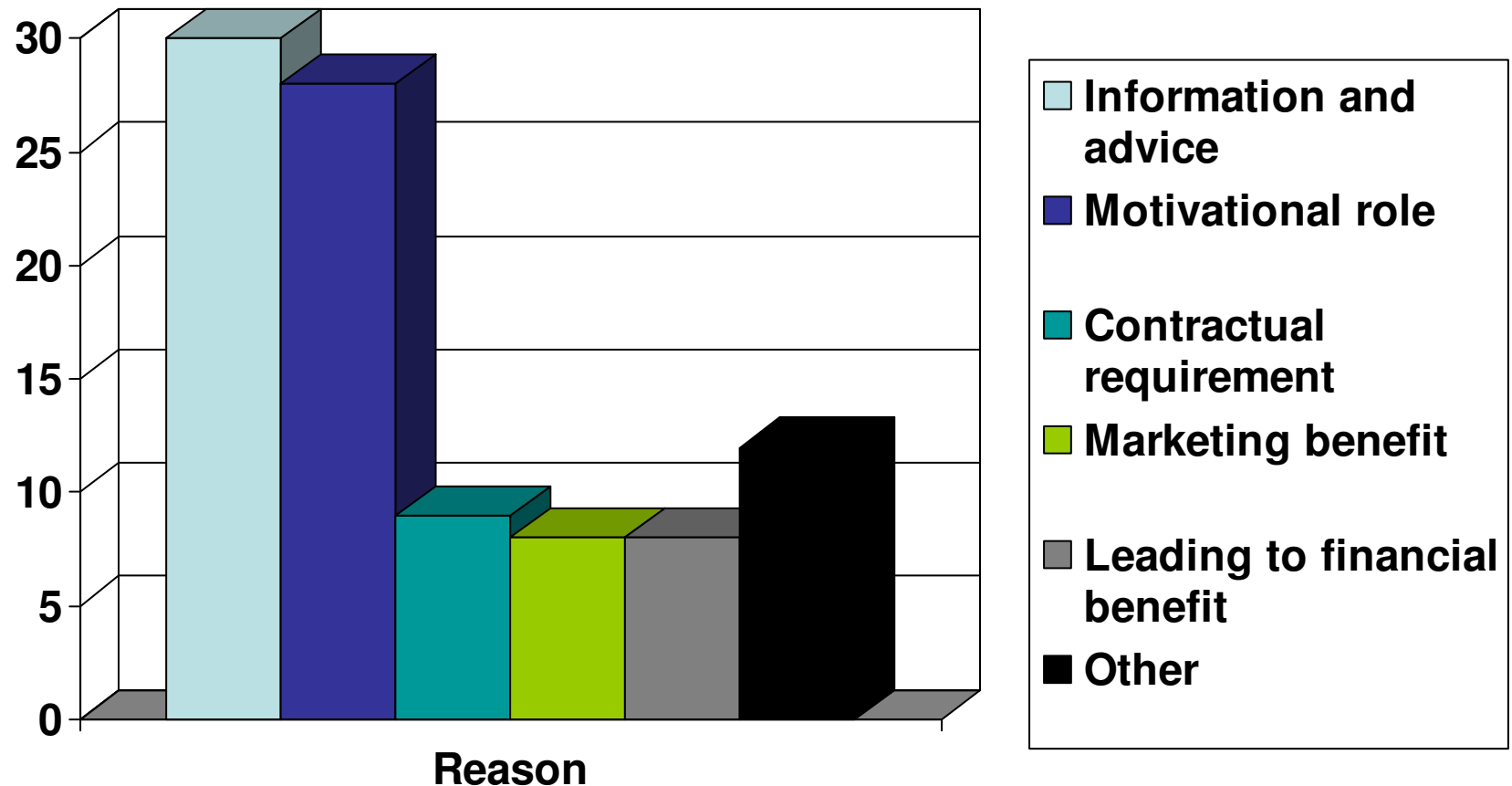
Methods

- Nearly all require a self-assessment
- 7 reviewer days to conduct a site visit – not clear
- Clinical audit most common approach
- Nearly all interview staff and service users
- Three quarters review audit reports & patient surveys
- About half observe practice
- About a third review patient records
- About a third conduct an audit on the day
- Other: patient tracers; interviews with partner agencies

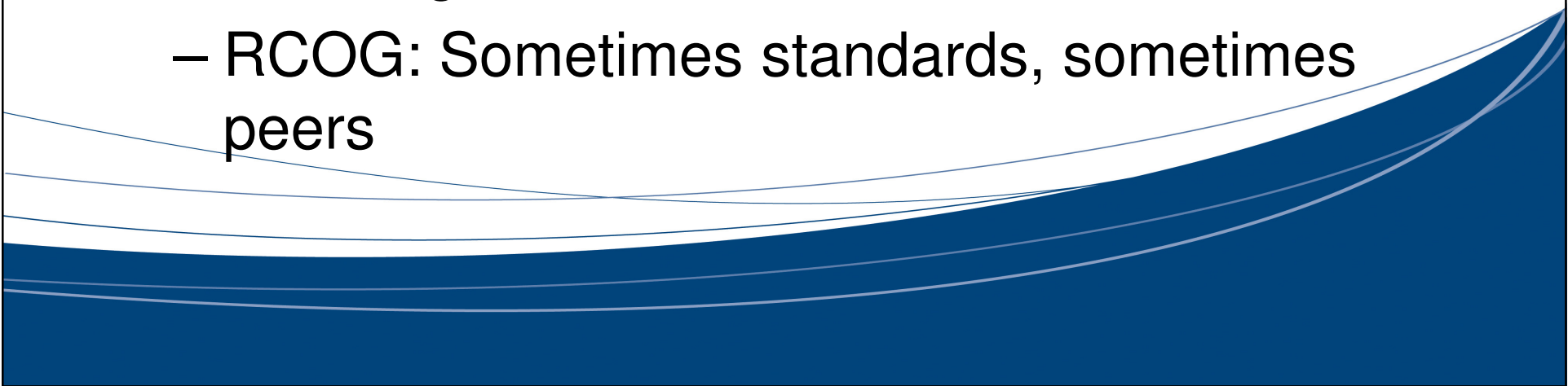
Reports

- Most schemes make some results public
 - About half make the accreditation status publicly available
 - 3 make public a summary of the report
 - 1 provides the report in its entirety
 - 2 provide this only to the participant
- Some aggregate data in a national report
- In about two thirds of schemes the visiting team do not make the final decision on the grading
 - Here the reports are reviewed by other groups
 - RCPsych Accreditation Advisory Cttee

Reason for Participation



Challenges

- Some items provided ambiguous answers
 - Definitions “peer review” “standards” “training” “review” “service user involvement”
 - Large differences - activity, fees, aims,
 - Small remedial work vs national QI
 - RCSEng: Sometimes standards
 - RCOG: Sometimes standards, sometimes peers
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Challenges

- Large multi-centre audits:
 - NCROP and some others do not do peer-review – so should not be included
 - Stroke audit
- But some have offered small scale remedial review

Questions

- Can information from voluntary peer review schemes be used alongside statutory regulation?
- **17 Nov RSM: *CQC, voluntary schemes and the new regulatory landscape***