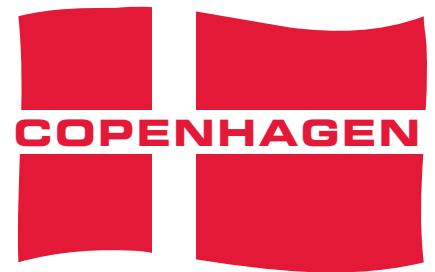


25th International Conference



The International Society for Quality in Health Care
Bella Center, Denmark ,19 to 22 October, 2008

GREAT PLENARY LEADERS



Professor Lucien Leape

Lucian Leape, a pediatric surgeon, is Adjunct Professor of Health Policy at the Harvard School of Public Health. He is internationally recognized as a leader in patient safety, starting with the 1994 publication in JAMA of his seminal article, Error in Medicine, which formed the basis for the 1999 Institute of Medicine report, "To Err is Human", which he also co-authored. He has been an outspoken advocate of the nonpunitive systems approach to the prevention of medical errors, and his research has focused on the application of system redesign to prevent errors. In 2004, he received the John Eisenberg Patient Safety Award from the JCAHO and National Quality Forum.



Mr James B. Conway

James B. Conway, M.S. is Senior Vice President at the Institute for Healthcare Improvement [IHI]. From 1995-2005, he was Executive Vice President and Chief Operating Officer of DFCEI and prior to joining Dana-Farber, had a 27-year career at Children's Hospital, Boston. Jim is a faculty member at the Harvard School of Public Health, a founding member of the Lucian Leape Institute at the National Patient Safety Foundation, a member of the IOM Committee on Identifying and Preventing Medication Errors, and an Officer for the Massachusetts Coalition for the Prevention of Medical Errors. Board commitments include: board chair, The Partnership for Healthcare Excellence. In government service, he is a member of the Commonwealth of Massachusetts Quality and Cost Council.



Ms Katrine Kirk

In 2007 Katrine Kirk in Denmark was appointed as a Patient Safety Champion as part of the programme of the WHO's World Alliance for Patient Safety. Having a personal history of T-cell lymphoblastic lymphoma since 1998 which was initially misdiagnosed and having survived several challenging experiences, she has been engaged as an independent management consultant with a special focus on patient safety. She is a frequent public speaker on issues of quality and communication of patients' experiences in the Danish health sector. Katrine Kirk is also affiliated as an external lecturer with Copenhagen Business School.



Dr Doris Østergaard

Doris Østergaard is a certified specialist in anaesthesia. In 1999 she became Director of the Danish Institute for Medical Simulation, where she has been involved in education, development and research as well as patient safety related projects. In 2003 she achieved a Diploma in Medical Education, University of Dundee. She has had significant experience with leading educational, patient safety and medical research projects at both national, Scandinavian and European levels. Doris Østergaard is President of the European Society for Simulation Applied to Medicine (SESAM) since 2007 and a Committee member in the Patient Safety Committee in European Society of Anaesthesiology (ESA) also since 2007.



Professor Richard Reznick

Richard Reznick is both Professor and Chair of the Department of Surgery, University of Toronto. He divides his time between clinical practice in colorectal surgery and educational research. His research activities have focussed on assessment in medical education. He has played a major role in the design and implementation of the Medical Council of Canada's clinical skills examination, now being used for licensure for Canadian physicians. He is the principal investigator on numerous grants directed at an improved understanding of methods of assessing technical competence of surgeons in training. He heads up a fellowship program in surgical education and is the Director of the University of Toronto, Faculty of Medicine, Centre for Research in Education.



Professor Kieran Walshe

Kieran Walshe is Professor of Health Policy and Management at Manchester Business School, having had many years of experience in health policy, health management and health services research. He has worked at the University of Birmingham, the University of California at Berkeley, and the King's Fund in London, and has a professional background in healthcare management. He has particular interests and expertise in public services regulation; the governance, accountability and performance of public services; and policy evaluation and learning. He writes regularly for a wide range of journals including the British Medical Journal, Health Service Journal, Health Affairs, Milbank Quarterly, Public Money and Management, and Quality and Safety in Healthcare. He has published several books, is on a number of editorial boards, and is a Deputy Editor of the International Journal for Quality in Health Care.



Professor Judith Healy

Associate Professor Judith Healy is a Senior Research Fellow with the Regulatory Institutions Network (RegNet) at the Australian National University. Her main research interests are the regulation of health care and the analysis of health care systems. She has worked in universities in Australia, the United Kingdom and the United States, and for the European Observatory on Health Systems and Policies employed by the European Office of the World Health Organization. Current projects include the regulation of patient safety, funded by the Australian Research Council and the Australian Commission for Safety and Quality in Health Care, implementation of the correct patient identification protocol, and patient complaints resolutions by statutory health complaints commissioners.



Professor Frede Olesen

Frede Olesen has held several clinical positions in Denmark and is also a general practitioner. Since 1996 he has been a Professor at the University of Aarhus where since 1992 he has been Research Director at the Research Unit for General Practice. In the mid-90s he was President of The European Society of General Practice/Family Medicine and Vice President of the World Organization of National Colleges, Academies and Academic Associations of General Practitioners/Family Physicians (WONCA). He has also been Chair of the Danish College of General Practitioners, and a member of the Danish Medical Research Council. From 2006, Frede Olesen has been Chairman of the Danish Cancer Society.



Professor Michael Baker

Michael Baker holds the Charles H. Hollenberg Chair in Medicine, is Physician-in-Chief of the University Health Network and Professor of Medicine at the University of Toronto. In 2007 he was appointed Provincial Lead for Patient Safety and Quality for the Wait Time Strategy of the Ontario Ministry of Health and Long Term Care. He was President of the National Cancer Institute of Canada for three years and a Board Member of the Canadian Cancer Society for five years. Dr. Baker is the recipient of several prestigious awards including The Commemorative Medal for the 125th Anniversary of the Confederation of Canada and The Queen Elizabeth Golden Jubilee Medal. In 2005 he was elected Fellow of the Canadian Academy of Health Sciences.

ISQua

At ISQua in Copenhagen

Meet other exceptional leaders who will be heading tracks across the scientific program, and make the most of this 'festival' of quality in healthcare events including networking breakfasts and a pre-conference workshop program.

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